

Who Is the Billing Contact?

Understand billing contact access for account details, payment methods, and sensitive billing data.

DanumHost separates everyday portal access from **billing contact** access for sensitive financial data.

Billing contact pages

Routes such as /account/details and /account/payment-methods use the portal.billing middleware. Only users recognised as billing contacts for the active client can open them.

Typical billing tasks

1. Updating company name and address on invoices.
2. Saving PayPal or Stripe preferences for automatic payments.
3. Correcting VAT or tax identifiers when shown on the form.

Team members

A team member might pay invoices if given **view / pay invoices** permission but still cannot edit account details without billing contact status. The primary account owner is usually the billing contact; contact support if you need billing rights transferred.

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