Ordering on the Website

Browse plans, check domain availability, use the basket, and check out as a guest on danumhost.co.uk.

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Browsing Hosting Plans

Compare products on the public plans page at /plans.

Visitors can explore DanumHost products without signing in.

Plans page

1. Visit `/plans` from the main website navigation.
2. Browse categories such as shared hosting, resellers, or other lines shown in the catalog.
3. Click **Order** or **Configure** on a plan to start at `/order/configure/{slug}`.

Logged-in ordering

If you already have an account, sign in first so the order attaches to your client record automatically via `/account/order/new` instead of guest checkout.

Checking Domain Availability

Search domain names at /domains/check before adding them to your basket.

DanumHost provides a public domain lookup tool on the storefront.

Search

1. Go to `/domains/check` or follow **Domain search** links from order flows.
2. Enter the name you want and run the search.
3. View availability results at `/domains/check/results` for multiple TLDs.
4. Add available domains to your basket or continue hosting-only checkout.

Account domain check

Logged-in users ordering inside the portal use `/account/order/domains/check` with the same engine tied to the account order basket.

Using the Order Basket

Review hosting, domains, and add-ons at /order/basket before checkout.

The **basket** collects everything in one order before payment.

Storefront basket

1. After configuring products, open `/order/basket`.
2. Adjust domain registrations or hosting options using the forms provided.
3. Visit `/order/basket/addons` to add optional extras.
4. Proceed to checkout when the totals look correct.

Changes

Removing items may require returning to the configure step. Start over from `/plans` if you need a completely different product.

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Guest Checkout and Account Creation

Check out as a guest at /order/checkout and create your client account.

New customers can order without an existing login.

Checkout flow

1. Build a basket on the public storefront.
2. Go to `/order/checkout` to enter billing details and create credentials.
3. Complete spam protection fields on registration when shown.
4. Continue to payment at `/order/checkout/payment` after signing in or registering.
5. Place the order. You can manage services later at `/login`.

Already registered

Sign in during checkout so services and invoices appear on your existing dashboard instead of duplicating accounts.

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Configuring Products on the Storefront

Set product options at /order/configure/{slug} on the public site.

Each product may require configuration before it enters the basket.

Configure a plan

1. From `/plans`, choose a product to open `/order/configure/{slug}`.
2. Complete billing cycle, location, or other options on the form.
3. Submit to continue to domain selection at `/order/domain` when required.
4. Choose register, transfer, or point existing domain paths.

Domain-only paths

Domain-focused flows start at `/order/domain/register`, `/order/domain/transfer`, or `/order/domain/point` without hosting when offered.

Security

Configuration endpoints are rate-limited. Slow down if you receive too many requests errors while testing options.

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Domain Registration Legal Details

Complete registrant contact and legal fields during domain checkout on danumhost.co.uk.

Some domain registrations require extra **legal or registrant** details before DanumHost can submit the order to the registry.

During checkout

1. After adding a domain to your basket, checkout may redirect to `/order/basket/domain/legal` or the account equivalent.
2. Enter registrant name, organisation, and address fields accurately—they can appear on WHOIS where required by the TLD.
3. Accept terms shown for that TLD and save.
4. Return to the basket and complete payment.

Why it matters

Incorrect legal data can delay registration or fail registry validation. Use the same details you want on official domain records.

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