

Domains

Register, transfer, and manage domains, nameservers, and EPP authorisation codes.

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My Domains Overview

List domains on your account and open settings at </account/domains>.

My Domains at </account/domains> shows every domain registered or managed through DanumHost for the active client.

View domains

1. Open **Domains** → **My Domains**.
2. Check registration expiry, status, and auto-renew flags where displayed.
3. Click a domain to open </account/domains/{domain}> for detailed settings.

Permissions

Viewing domains requires **view domains** or **manage domain settings**. DNS and contact edits need manage permission. Team members with view-only access can read but not save changes.



Registering a Domain

Register a new domain from the client area or start from </account/domains/register>.

Register domains while logged in to attach them to your DanumHost account automatically.

Quick start

1. Click **Domains** → **Register Domain** or visit </account/domains/register>.
2. The portal starts a new order flow and opens the domain search at </account/order/domain/register>.
3. Search for your desired name and add available TLDs to the basket.
4. Complete basket and confirmation steps, then pay any invoice or checkout total.

After registration

The domain appears under My Domains when registration completes. DNS may use DanumHost nameservers by default. Allow up to 24–48 hours for global DNS propagation after changes.



Transferring a Domain

Transfer a domain to DanumHost from </account/domains/transfer> when transfers are enabled.

Moving a domain from another registrar brings billing and DNS management into your DanumHost account.

Start a transfer

1. Open **Domains → Transfer Domain** at </account/domains/transfer> if the link is visible.
2. Enter the domain name and confirm eligibility (unlocked at losing registrar, correct auth code).
3. Submit the transfer request through </account/order/domain/transfer> and pay any transfer fee.

Auth / EPP code

Obtain the authorisation code from your current registrar. You will enter it during transfer. See the article on EPP codes for retrieving a code for domains already at DanumHost.

Disabled transfers

If transfers are turned off site-wide, the portal shows a message to contact support instead of starting an order.



Domain Settings and DNS

Update nameservers and domain options on the domain detail page.

Each domain has a settings page at `/account/domains/{domain}` for technical and contact options exposed to clients.

Edit settings

1. From **My Domains**, click the domain name.
2. Review nameserver fields, locks, and registrar-specific options shown for your TLD.
3. Change values carefully and save. Incorrect nameservers can take email and websites offline.

Permissions

Saving changes requires **manage domain settings**. View-only users should ask an authorised colleague or the account owner to update records.

External DNS

If you host DNS elsewhere, point nameservers to your DNS provider but keep the domain registered with DanumHost for renewal billing.



EPP and Transfer Auth Codes

Request an EPP/authorisation code to transfer a domain away from DanumHost.

An **EPP code** (also called auth code or transfer secret) proves you control the domain when moving to another registrar.

Request a code from DanumHost

1. Open the domain under **My Domains**.
2. Ensure the domain is unlocked for transfer if the page shows a registrar lock toggle.
3. Click **Request transfer auth code** (or similar) to email or display the code.
4. Provide the code to your new registrar within their stated time limit.

Incoming transfers

When transferring *to* DanumHost, paste the code from your old registrar into the transfer order form instead.

Security

Treat auth codes like passwords. Only share them with registrars you trust.



Pointing an Existing Domain

Use the order flow to use a domain you already own without transferring registration.

If you already own a domain at another registrar, you can point it to DanumHost hosting without moving registration.

Point during an order

1. While ordering hosting, choose the option to use an existing domain at `/account/order/domain` or the storefront equivalent.
2. Select **Point** or **I will update my DNS** and enter the domain name.
3. Complete the order. DanumHost shows the nameservers or A records you must set at your registrar.
4. Update DNS at your current provider and allow propagation time.

Verify

Until DNS points correctly, the site may not load on DanumHost servers. Use support tickets if you need help confirming records.

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