Account Manager

Manage domains, DNS, SSL, FTP, databases, and site settings in DirectAdmin.

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Managing Domains

Add addon domains, set the document root, and manage domain settings in DirectAdmin.

The **Account Manager** section in DirectAdmin is where you control every domain attached to your hosting account.

View your domains

1. Log in to DirectAdmin through your DanumHost client area or your server login URL.
2. Open **Account Manager → Domain Setup**.
3. You will see your primary domain and any addon domains with their document roots.

Add an addon domain

1. Click **Add Domain** or **Create Domain**.
2. Enter the domain name without `www`.
3. Accept or change the document root (for example `domains/example.com/public_html`).
4. Save the domain. DNS must point to your server before the site is reachable.

Remove or change a domain

Use the same screen to change the document root or remove an addon domain. Removing a domain deletes its files unless you move them first — back up anything important before deleting.

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Creating and Managing Subdomains

Create subdomains such as blog.example.com and point them to the correct folder.

Subdomains let you run separate sites under the same main domain — for example `shop.example.com` or `blog.example.com`.

Create a subdomain

1. Go to **Account Manager → Subdomain Management**.
2. Select the parent domain.
3. Enter the subdomain label (for example `blog`).
4. Set the document root. DirectAdmin creates a folder under your domain by default.
5. Click **Create**.

Manage existing subdomains

From the same page you can change the document root or delete a subdomain. Deleting removes the associated directory unless you relocate files first.

DNS note

Subdomains usually work automatically on DanumHost nameservers. If you use external DNS, add an **A record** for the subdomain pointing to your server IP.

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DNS Management Overview

Edit A, CNAME, MX, and TXT records for your domains in DirectAdmin.

DirectAdmin includes a DNS editor for domains that use the server nameservers.

Open DNS management

1. Go to **Account Manager → DNS Management**.
2. Select the domain you want to edit.
3. Review existing A, CNAME, MX, and TXT records.

Common record types

- **A** — points a hostname to an IPv4 address.
- **CNAME** — aliases one name to another.
- **MX** — mail exchange records for email delivery.
- **TXT** — SPF, DKIM, DMARC, and verification records.

Best practices

Only change records you understand. Keep a note of original values before editing. DNS changes can take up to 24–48 hours to propagate worldwide. If your domain uses external nameservers, edit DNS at your registrar instead of DirectAdmin.

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Installing and Managing SSL Certificates

Install free Let's Encrypt certificates or upload custom SSL certificates in DirectAdmin.

DirectAdmin makes it easy to secure your websites with HTTPS using free Let's Encrypt certificates or your own custom SSL.

Install a free Let's Encrypt certificate

1. Go to **Account Manager → SSL Certificates**.
2. Select the domain you want to secure.
3. Choose **Free & automatic certificate from Let's Encrypt**.
4. Enable the certificate for the domain and any required subdomains (such as `www`).
5. Click **Save**. DirectAdmin requests and installs the certificate automatically.

Force HTTPS

After installation, enable **Force SSL with HTTPS redirect** on the same page so visitors are always redirected to the secure version of your site.

Custom certificates

If you purchased an SSL from a certificate authority, paste the certificate, private key, and CA bundle into the appropriate fields and save. Let's Encrypt certificates renew automatically on DanumHost servers.

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Managing FTP Accounts

Create FTP users with restricted access to specific directories for file uploads.

FTP accounts let you upload and manage website files using an FTP client such as FileZilla or WinSCP.

Create an FTP account

1. Go to **Account Manager → FTP Management**.
2. Click **Create FTP Account**.
3. Enter a username, password, and select the domain.
4. Set the directory the account can access — use the domain root or a subfolder for limited access.
5. Save the account.

Connect with an FTP client

- **Host:** your domain name or server IP
- **Port:** 21 (or 22 for SFTP if enabled on your plan)
- **Username:** the full FTP username shown in DirectAdmin
- **Password:** the password you set

For better security, prefer SFTP or use the built-in File Manager when possible. Delete unused FTP accounts to reduce attack surface.

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Creating and Managing Databases

Create MySQL databases and users, then connect your applications to them.

Most PHP applications such as WordPress require a MySQL or MariaDB database. DirectAdmin lets you create and manage these from the control panel.

Create a database

1. Go to **Account Manager → MySQL Management**.
2. Click **Create Database**.
3. Enter a database name and create a database user with a strong password.
4. Grant the user full privileges on the new database.
5. Save and note the database name, username, and password for your application config.

Manage existing databases

Use **phpMyAdmin** (under Extra Features) to import SQL dumps, run queries, or repair tables. To remove a database, delete it from MySQL Management — this permanently removes all data, so back up first.

Naming note

DirectAdmin may prefix database and user names with your account username. Use the full names shown in the panel when configuring applications.

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Using Domain Pointers

Point additional domain names to an existing website without duplicating files.

Domain pointers (also called domain aliases) let multiple domain names display the same website content without maintaining separate file copies.

Create a domain pointer

1. Go to **Account Manager → Domain Pointers**.
2. Select the source domain (the domain that already has content).
3. Enter the pointer domain name you want to alias.
4. Choose whether the pointer includes `www`.
5. Save the pointer.

DNS requirement

The pointer domain must have its DNS pointed to your DanumHost server — either by using our nameservers or by adding the appropriate A record at your registrar.

SSL for pointer domains

After DNS is active, install an SSL certificate for the pointer domain under **SSL Certificates** so visitors can access it over HTTPS.

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Setting Up Site Redirects

Redirect visitors from one URL to another using DirectAdmin site redirection.

Site redirects send visitors from one address to another — useful when renaming pages, moving domains, or forwarding old URLs.

Create a redirect

1. Go to **Account Manager → Site Redirection**.
2. Select the domain you want to redirect from.
3. Enter the source path (for example `/old-page` or the entire domain).
4. Enter the destination URL.
5. Choose the redirect type: **301** (permanent) or **302** (temporary).
6. Save the redirect.

When to use each type

- **301 Permanent** — tells search engines the page has moved permanently; use for domain migrations.
- **302 Temporary** — use for short-term redirects such as maintenance pages.

Test redirects in a private browser window after saving to confirm they work as expected.

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Configuring Hotlink Protection

Prevent other websites from embedding your images and wasting your bandwidth.

Hotlink protection stops external sites from linking directly to your images and files, which can consume your bandwidth without benefiting your site.

Enable hotlink protection

1. Go to **Account Manager → Hotlink Protection**.
2. Select the domain to protect.
3. Enable hotlink protection.
4. Add allowed domains that may reference your files (include your own domain and any CDN domains).
5. Specify file extensions to protect (commonly `jpg`, `png`, `gif`, `pdf`).
6. Save your settings.

Redirect behaviour

You can configure hotlinked requests to show a replacement image or return a forbidden error. Allow your own domain and subdomains so internal pages continue to display images correctly.

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Adjusting PHP Settings

Change PHP version and per-domain PHP options such as memory limit and upload size.

DirectAdmin lets you select the PHP version and adjust common settings for each domain without editing server configuration files.

Select PHP version

1. Go to **Account Manager → PHP Settings** or **Select PHP Version** (also available under Extra Features).
2. Select the domain.
3. Choose the PHP version your application requires.
4. Save the change. The new version applies on the next request.

Adjust PHP directives

From the same area you can often modify values such as:

- **memory_limit** — maximum memory a script may use
- **upload_max_filesize** — largest file upload allowed
- **max_execution_time** — how long scripts may run
- **display_errors** — show or hide PHP errors (keep off in production)

If an application requires a specific extension, contact DanumHost support — some extensions are enabled server-wide and cannot be toggled per account.

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