Using Email Tracking

Monitor email delivery and read receipts where tracking is enabled.

Email tracking features in DirectAdmin help you understand whether messages were delivered and sometimes when they were opened, depending on server configuration.

Access email tracking

1. Go to **Email Manager → Email Tracking** (if enabled on your account).
2. Select the domain or mailbox to review.
3. View sent message logs, delivery status, and any available tracking data.

What you can see

- Outbound messages sent from webmail or SMTP.
- Delivery success or failure notifications.
- Basic tracking metrics where supported.

Not all plans include advanced tracking. If the menu item is unavailable, contact DanumHost support. Tracking read receipts requires recipient mail clients to load tracking elements, which many clients block.

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