

Using the Client Dashboard

Your /dashboard home screen shows services, domains, tickets, invoices, credit, and recent activity.

The **dashboard** at /dashboard is the home screen after you sign in to the client area.

Summary cards

At the top you will see counts for active services, domains, open support tickets, and unpaid invoices. These help you spot items that need attention without opening each section.

Account credit

If your account has prepaid credit, the dashboard displays your **credit balance** in your account currency (typically GBP). Credit may be applied automatically to new invoices depending on your account setup.

Recent activity

1. Scroll to see lists of your services, domains, recent invoices, support tickets, news posts, and files shared with you.
2. Click any row or link to open the full page for that item.
3. Use the left navigation to jump directly to Account, Services, Domains, Billing, or Support sections.

Notifications

Important alerts may appear in the header. You can dismiss individual notifications or clear all from the notification menu when available.