

Uploading Files to DanumHost

Upload documents to your account at /account/files when uploads are enabled.

The **My Files** area is two-way: DanumHost can share files with you, and you can upload files to your account when permitted.

Upload a file

1. Open /account/files with **view client files** permission.
2. Use the upload form on the page to select a file from your computer.
3. Submit. The file appears in your list for you and DanumHost staff to reference on tickets or orders.

Limits

Uploads are rate-limited and may have size limits. Large data exports from **Download my data** may also land here when email attachments would be too large.

Downloaded from <https://danumhost.co.uk/knowledgebase/article/portal-uploading-files-to-danumhost> on 25-AUG-2026 5:46PM

