Getting Started · DanumHost Specific

Team Permissions and Hidden Features

Why some menu items are missing for team members and how account owners assign access.

DanumHost supports **team members** on the same client account. Each member signs in with their own user but acts on behalf of one client record.

Why menus differ

Permissions control what each member can see. For example, only users with invoice permission see **Invoices** and PayPal or Stripe pay buttons. Domain DNS changes require **manage domain settings**. Support tickets need **view / manage support tickets**. Files require **view client files**.

What account owners can do

1. Sign in as the account owner and open **Account → User Management** at `/account/users`.
2. Invite a team member or edit an existing member.
3. Enable or disable permissions such as paying invoices, managing domains, or ordering services.
4. Save changes. The member should sign out and back in if their menu does not update immediately.

Billing-only sections

Account details and saved card or PayPal preferences for automatic billing sit behind the **billing contact** middleware. If you cannot edit payment methods, ask the account owner to grant billing access or make the change for you.

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