Getting Started · DanumHost Specific

Switching Linked Client Accounts

Switch between multiple DanumHost client accounts from Account Details when you have access to more than one.

Some users manage more than one DanumHost client record—for example an agency with several customer accounts linked to the same login.

Switch account

1. Sign in at `/login` and open **Account → Account Details** at `/account/details`, or use **Switch account** in the Account submenu when it appears.
2. In the switcher list, select the client account you want to work on.
3. Submit the form. The portal reloads in the context of the chosen account.
4. Confirm the dashboard and services list match the account you intended.

What changes

Invoices, domains, services, tickets, and files all belong to the **active portal client**. Permissions are evaluated for your user against that client. Team membership is per client—being an owner on one account does not grant owner rights on another unless you are invited there too.

Staff note

Staff impersonation or multi-client access is configured in admin. End customers only see accounts explicitly linked to their user.

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