Support · DanumHost Specific

Rating Support Ticket Replies

Rate staff replies on tickets to help DanumHost improve support quality.

After DanumHost staff reply to your ticket, you may see a short **rating** prompt on that reply.

Leave a rating

1. Open the ticket at `/tickets/{id}`.
2. Find the rating control under the staff message.
3. Select a score or feedback option and submit.

Optional

Ratings are optional and do not affect whether your ticket stays open. Continue the conversation in the reply box if you still need help.

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