

Downloading Client Files

Access files shared by DanumHost at /account/files.

DanumHost can publish documents—contracts, reports, or backups—for you to download securely.

Files page

1. Open **Files** at /account/files (requires **view client files**).
2. Browse the list with upload dates and descriptions.
3. Click download next to a file or open /account/files/{id}/download.

Dashboard and email links

Recent files may appear on your dashboard. Some emails include signed links to /client-files/{id}/download that work without navigating the menu first; links expire for security.

Permissions

Team members need explicit file permission. Owners can grant it under User Management.

Downloaded from <https://danumhost.co.uk/knowledgebase/article/portal-downloading-client-files> on 25-AUG-2026 7:25PM

