Cancelling a Service

Submit immediate or end-of-term cancellation from the service detail page on danumhost.co.uk.

You can request cancellation of an active service from the DanumHost client area without emailing support first.

Cancel a service

1. Open **My Services** and click the service at `/account/services/{id}`.
2. Click **Request cancellation** and choose **Immediate** or **End of term** when offered.
3. Optionally request a backup of site files for eligible hosting products.
4. Confirm submission. DanumHost emails confirmation and may provide backup download links on the same page.

Withdraw cancellation

If you change your mind while a cancellation is still pending, use **Withdraw cancellation** on the service page to keep the service active.

After cancellation

Download any backup files before links expire. Open a ticket if you need help moving email or DNS elsewhere.

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