Billing & Payments · DanumHost Specific

Account Credit Balance

See prepaid credit on your dashboard and how it applies to billing.

Some accounts maintain **prepaid credit** with DanumHost.

View balance

1. Sign in and open `/dashboard`.
2. Find the credit balance panel showing amount and currency (usually GBP).
3. Credit decreases as it is applied to new invoices according to billing rules.

Adding credit

Credit is usually added by staff or through promotions. If you need to top up, open a billing ticket or pay an invoice that adds credit when configured.

Not showing

If balance is zero or hidden, your account may not use prepaid credit. Contact support for clarification.

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