Policies

Web Development

Guidelines for our web development work, quality and security standards, and payment terms for website projects.

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1. Purpose

The purpose of this Web Development Policy is to establish clear guidelines and expectations for web development activities within our company. It outlines the principles, standards, and procedures that govern the creation, maintenance, and security of our web assets. This policy aims to ensure the consistent delivery of high-quality web applications, enhance user experience, protect sensitive information, and align our web development efforts with our overall business objectives. We may sometimes pass our work on to an alternative company we work closely with which is TidyDev Software Solutions. We can pass their information on upon request.

2. Alignment with Business Goals

Our web development activities shall be aligned with the strategic goals and objectives of our company. Websites, web applications, and online platforms will be developed to support our core business functions, enhance brand image, and facilitate effective communication with our stakeholders, including clients, partners, and employees.

3. Quality Standards

We are committed to delivering web solutions that meet or exceed industry standards for functionality, usability, accessibility, and performance. All web development projects shall adhere to best practices, employ modern technologies, and undergo rigorous testing to ensure optimal performance across different devices, browsers, and operating systems.

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4. Security and Data Protection

Protecting sensitive information is of paramount importance. Our web development activities shall incorporate robust security measures to safeguard user data, confidential business information, and intellectual property. This includes implementing secure coding practices, using encrypted connections (HTTPS), regularly updating software and plugins, and conducting vulnerability assessments to mitigate potential risks.

5. Version Control and Documentation

To maintain a well-organized and collaborative development environment, we shall utilize version control systems for tracking code changes, managing collaboration, and facilitating efficient teamwork. Additionally, comprehensive documentation, including coding standards, architecture diagrams, and user guides, shall be created and maintained to ensure knowledge sharing, code maintainability, and effective troubleshooting.

6. Compliance with Legal and Regulatory Requirements

Our web development practices shall comply with all applicable laws, regulations, and industry standards, including but not limited to data privacy, intellectual property rights, e-commerce regulations, and accessibility guidelines. It is our responsibility to stay informed about relevant legal requirements and incorporate them into our web development processes.

7. Continuous Improvement

Web development is an ever-evolving field, and we strive for continuous improvement. We encourage our web development team to stay updated with emerging technologies, industry trends, and best practices. Regular evaluation of our web assets, feedback from users, and performance monitoring shall guide us in identifying areas for enhancement and implementing necessary improvements to deliver an exceptional online experience.

8. Payment Terms

Our payment terms are as flexible as they can be by offering either 1 or 2 payments for your project plan. The options are to pay up front for the total cost before any work is commenced or by using our 40/60 plan where the total cost would be more than £500. Regardless of your payment method you would still be eligible for the first year's hosting and domain name* and this would also be discussed during the consultation period.

9. Monthly Payments

We no longer offer a monthly payment service for our websites unless you are already on one then this will end once all payments are in full and completed. The ownership of any website remains the property of DanumHost Limited until all payments are completed in full. Please see Website Leasing should you want a pay monthly website with additional terms attached to the package.

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